

TERMS AND CONDITIONS

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CAMPAIGN'S TERMS & CONDITIONS

1. The lifestyle package is applicable for new sales/bookings made during the campaign period as specified by the Management.
2. The lifestyle package is applicable for **Renna, Lenna, Elana @ Type B/B1**
3. The lifestyle package is **valid upon the signing of the Sales & Purchase Agreement and Loan Agreement within 27 working days.**
4. **In the event of sales cancellation, the lifestyle package becomes null and void, and no refund or exchange will be provided.**
5. The lifestyle package is limited to one-time redemption per transaction only [unit sold], **1(ONE)** unit only entitled to **1(ONE)** lifestyle package.
6. The lifestyle package is non-transferable, the entitlement is to purchaser named in the Sales & Purchase Agreement.
7. The lifestyle package cannot be transferred to cash or to be exchanged with other vacation trips or any other form of compensation.
8. The lifestyle package in the form of voucher which cannot be split or combined with other vouchers.
9. The utilization of the voucher shall refer to the T&C of the actual voucher.
10. Once the voucher expires, it becomes null and void without any option for extension.
11. For any further information about the voucher, **the redeemer shall refer to the merchants and make any necessary reservations with them, if required.**
12. For more information regarding the merchants, you may refer to each of the websites for more details.
13. Matrix Concepts will not be responsible for any damage, loss, or expiration of the vouchers.
14. **Matrix Concepts reserves the right to amend the items in the lifestyle package based on stock availability and to replace them with items of the same value.**
15. Matrix Concepts reserves the right to amend the campaign period at any time without prior notice.